

Release Notes 4.8 - Centrik iOS App

Release Date

21st Nov 2022

Overview

The Centrik app enables you to access your Centrik system “on the go” using Apple and Android devices. The app also facilitates offline functionality, giving you continuous access to documents, reports, checklists and more, without needing an internet connection.

We’ve been working on making things better for you with new enhancements, detailed below.

We would love to hear what you think about the latest version. If you could spare a moment, please don’t hesitate to get in touch or leave a review on the respective app store.

What is new?

- Multi-user devices
- Background download
- Dark Mode
- Push notifications
- More than one Centrik system on a single device
- Online mode logging in

Why are we doing this?

We are always looking to enhance your experience using Centrik on any platform. Below we have highlighted the benefits of each new function:

- **Multi-user devices** - Until now, the app supported only 1 user per device, or the choice to set up as a shared device. Following this release, you can now configure the app to be used by multiple users, meaning more than one user can access the same device, with each user profile seeing only the relevant modules / functions applicable to them. The user's Access Rights will determine which documents, reports, forms and checklists are seen.

- **Background download** - You no longer need to keep the Centrik app in the OS foreground focus to download. If the synchronisation process is going to take a few minutes, you can now navigate to a different screen without interrupting the background process.
- **Dark Mode** - Whilst this is an existing feature for most Apple and Android operating systems, you can now switch to Dark Mode within the Centrik App from the 'Sync' main menu dropdown (located in the top right corner of the screen menu). This is advantageous to any users with devices that are controlled by mobile device management software or users that can't access the overall device settings.
Dark Mode offers power saving benefits and helps users who are sensitive to bright light or those who work at night.
- **Push notifications** - Within the device management area in Centrik, you can now send a custom message / notification to any registered device. Naturally, this will help you 'ping' any device with customised messages or alerts.
- **More than one Centrik system on a single device** - The new app supports multiple Centrik systems on a single device. Previous app versions only supported one, meaning that it is no longer necessary to erase documents or data before configuring another Centrik system.
- **Online mode** - In the interest of improving security and accountability, you will now be required to log in each time you access online mode.

Who does this affect?

All of the aforementioned changes impact any users that have installed and set up the new Centrik app. Further points to mention are:

- **Multi-user device** is an option in the app setup phase, if it is not selected for your device, the functionality will not be relevant. Multi user will need to be enabled by Centrik, once enabled an additional access right is created 'Install (Multi-User)'
- Anyone can receive **Push notifications** if the operating system allows it, however you will need the appropriate See and Manage access rights to *send* push notifications.

How do I use the new app functionality?

Click on the following link to see our 'How to' video.

- [Centrik iOS App video](#)

FAQ

Q. Is the new Centrik app being released for Android devices?

A. Yes, whilst this release is initially for iOS, there are plans to release it to Android. Dates tbc.

Q. Is there a minimum iOS requirement for the app to work?

A. The minimum requirement is iOS13.

Q. How do I install the new app?

A. When released, you will be able to update the app to the latest version, as per the normal iOS process. If you are new to the app, the latest version will be available in the app store.

Q. How can I tell if I'm running the latest version?

A. There is a new app logo with a dark blue background, and the version is 4.8.

Q. Can I migrate my existing data to the new app, or do I need to download everything again?

A. If you have existing data from the previous app, there is an automated migration process when you first open the new app. Please see the Centrik iOS App video link for more information.

Q. What if I don't intend to use my device as a Multi-user device?

A. You still have the ability to configure the device as a Personal Device or a Shared Device.

Q. Can I still migrate my data from the old app if I set the new app as a Multi-user device?

A. Yes, if the app recognises compatible data files on your device, you will receive an on screen prompt regarding data migration.

Q. If I set my device as Multi-user, can other users switch to my profile and see my documents and data?

A. If you ensure that you log out of your profile when you've finished using the device, the next user will be required to log in with valid user credentials.