

# Intermittent Faults

## Web Dashboard

Reference	Revision	Date
TL-UGD-DEF-003	1.0	14th July 2022

## Overview

This guide details how to use the **Intermittent Faults** module within the Web Dashboard, covering recording, viewing, and editing recorded Faults.

## Module Name

In this documentation, the module is referred to as **Intermittent Faults**, however, in order to comply with your existing operational procedures, this name may have been changed on your account. The same procedures are applicable, regardless of the displayed name.

## Prerequisites

**Intermittent Faults** is an optional module within the Tech Log platform. If you are unable to see it, please contact our support team to discuss adding it to your account.

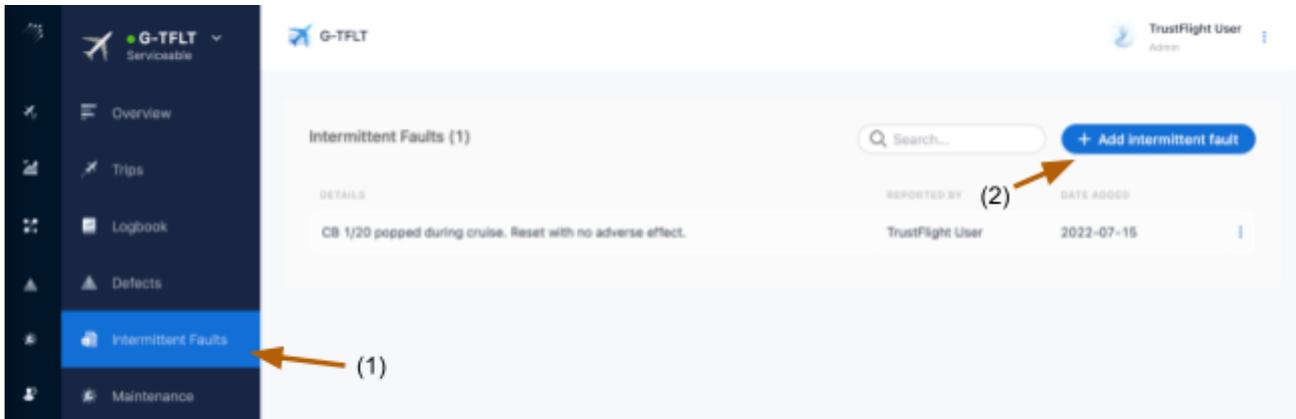
Intermittent Faults share the same permission as Defects. Any user with the View Defects permission can view Intermittent Faults. The Edit Defects permission is required to be able to record new Intermittent Faults.

## Related Documents

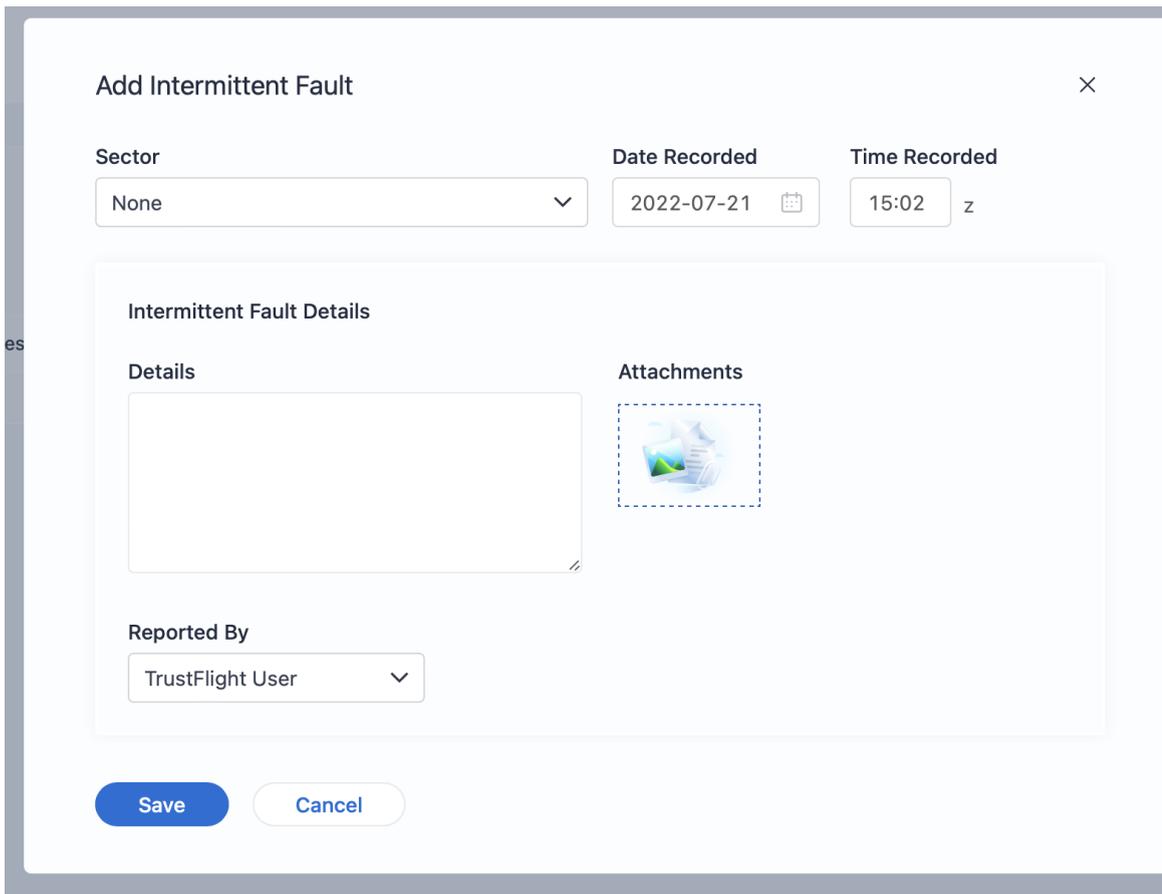
- **TL-UGA-DEF-003** Intermittent Faults (Tech Log Application)

## Recording an Intermittent Fault

Intermittent faults can be added once an aircraft has been selected.



- 1) After selecting an aircraft, navigate to the **Intermittent Faults** module
- 2) Click on **Add intermittent fault**



The screenshot shows the 'Add Intermittent Fault' form. It includes the following fields:

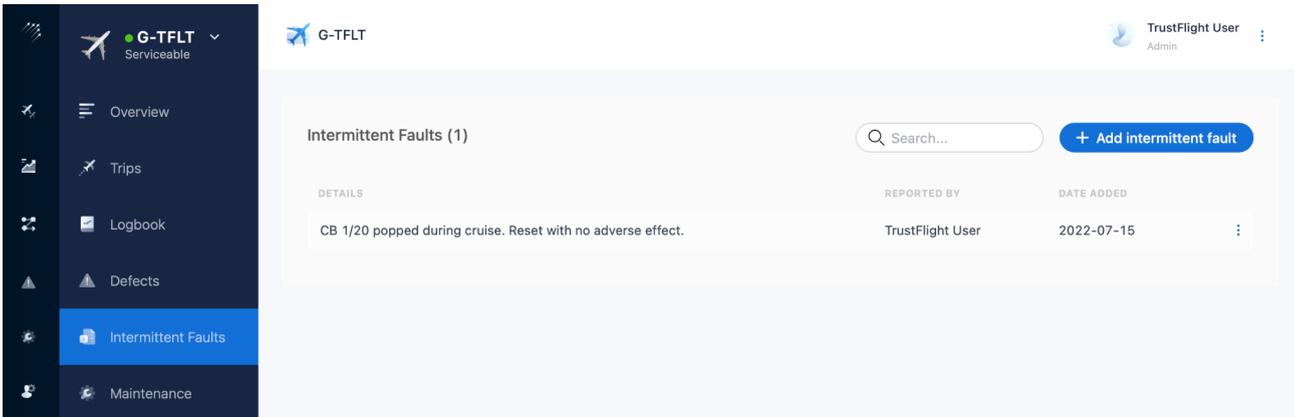
- Sector:** A dropdown menu with 'None' selected.
- Date Recorded:** A date picker showing '2022-07-21'.
- Time Recorded:** A time picker showing '15:02' and a 'z' indicator.
- Intermittent Fault Details:** A section containing:
  - Details:** A large text area for entering the fault description.
  - Attachments:** An icon representing a document with a checkmark, indicating where to upload files.
- Reported By:** A dropdown menu with 'TrustFlight User' selected.

At the bottom of the form are two buttons: 'Save' (in blue) and 'Cancel' (in white).

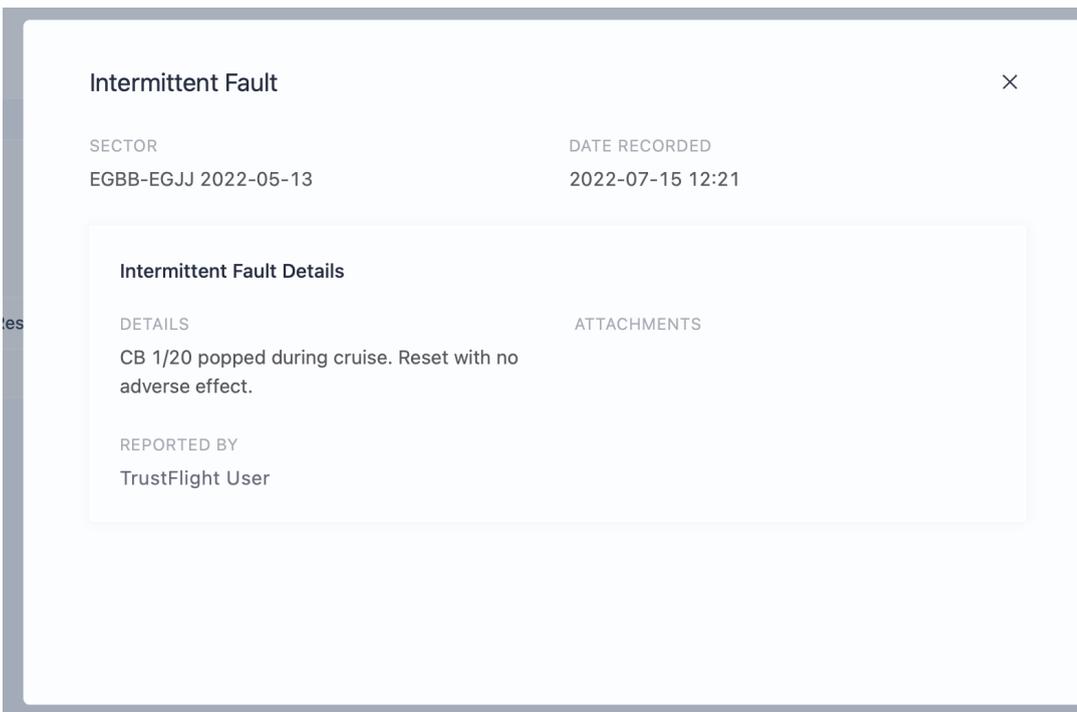
The slide-in will appear allowing you to enter details of the fault. **Sector** is an optional field that allows a fault report to be linked to a previous sector, while **Date Recorded**, **Time Recorded**, and **Reported By** are required fields that default to the current date/time and current user, respectively.

The only field that must be interacted with is **Details**, where text should be entered describing the experienced issue. **Attachments** may optionally be added. To confirm the fault report, select **Save**.

## Viewing Intermittent Faults

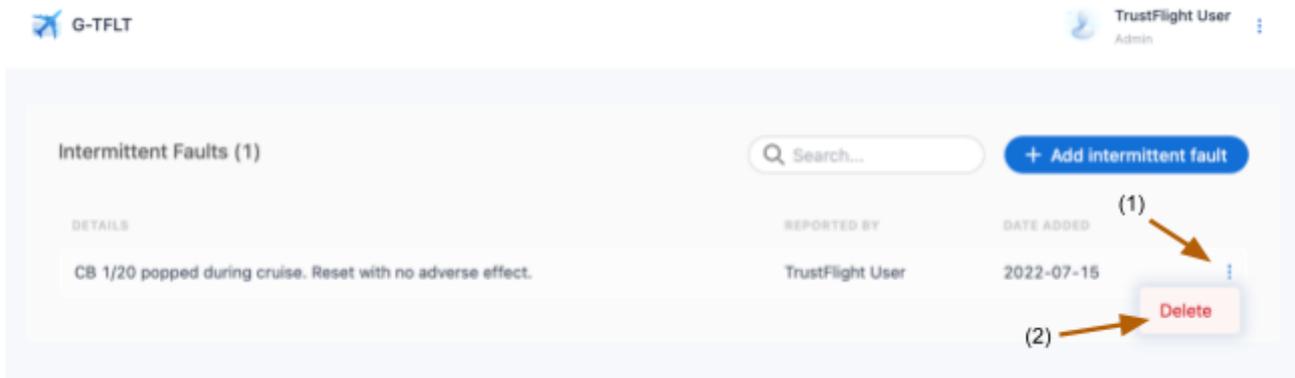


A list of reported faults is displayed within the **Intermittent Faults** module. Each row can be clicked on to provide additional details about the fault:



## Deleting Fault Reports

If a reported Intermittent Fault is no longer required, it can be deleted using the three-dot menu:



- 1) Select the three-dot menu on the row you wish to delete
- 2) Click **Delete**

You will be asked to confirm deletion.

## Editing Fault Reports

Once reported, an Intermittent Fault cannot be edited. Instead, it should be deleted and a new, corrected, Intermittent Fault should be reported.