Advisory Notice - Training Module Update

Release Date

8 Nov 2023

Overview

As part of our continual evaluation of the Centrik it is sometimes necessary to make amendments, and changes to the Centrik product, and or Centrik modules..
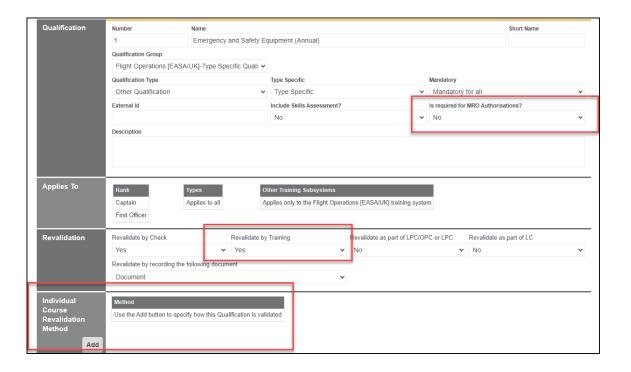
The Training module within Centrik can be used and configured differently depending on the client, some of these are soft coded (configurable by the Implementation and Support teams), whilst others are hard coded within the system (not able to change, or amend).

In making historic system changes to the hard coded elements there have been some available options within the Training module that shouldn't be available, or visible to some users.

This has caused confusion to clients, has led to an increase in queries through the Implementation and Support teams, and ultimately it affects the overall user experience of this module.

In order to resolve this issue we will be making the following amendments to the Training module.

1. Removing the option 'Is required for MRO authorisations'
2. Removing the option 'Revalidate by training'
3. Removing the option 'Course Revalidation Method'

The pathway to these changes (access rights required):

Training Module   ->   Setup ->   Qualifications   -> Specific qualification

In the example shown we are looking at an OPC qualification, the areas highlighted are the areas that will be removed from view, further details of these are.

- **Is Required for MRO Authorisation**, if you are not a MRO, or do not require MRO authorisations to be created and tracked then this area of Centrik will longer be available, or visible to you.

- **Revalidate by Training**, if you do not use the function 'Ground Courses' then this option will not be available, or visible to you.

- **Course Revalidation Method**, if you do not use the function 'Ground Courses' then this option will not be available, or visible to you.

What is new?

Within the course setup area of Centrik and when creating qualifications the areas of **'Is Required for MRO authorisations', Revalidate Training**', and '**Course Revalidation Method**' will not be available, or visible for those clients who do not require it..

Why are we doing this?

The majority of Centrik clients sign up to the standard training module, the options that are being removed from view are part of the enhanced training module of Centrik and therefore should not be visible to clients using standard training. These areas are causing confusion and are affecting the user experience of this module.

Who does this affect?

This change affects any client that is contracted to the standard training module of Centrik. If you are already contracted to the enhanced training module then you will not see any changes to your site.

If you currently use the Revalidation by Training option within your training qualifications then you will need to adjust, or add the method of qualification revalidation through the Revalidations area and revalidate training by using the available options.

FAQ

Q. I don't use any of these, what changes will be made on my site?

A. If you don't use any of these options then you wont notice any functionality changes, from a system perspective these options won't be available after the change has been made.

Q. I use this area for my Centrik training qualifications but I'm not an MRO client, or a client that has the enhanced training module, what can I do?

A. Amend the qualifications within your site to use a different revalidation method, as described above

Q. When will this change occur?

A. This change will happen from the 8th November 2023

Q. I cannot access these areas, why?

A. The access rights are controlled by your organisation, if you need to make these changes but are unable to view the qualifications area of Training then talk to your internal Centrik Admin.

Q. How do I know if my site is affected?

A. This will be a system wide setting so all sites will be affected, if however you are an MRO or use areas of Centrik that extend beyond the standard training module then you will see no changes.